

Parramatta Co-operative Housing Society Discharge Authority process

Completing the Discharge Authority form (DA) commences action with costs payable by borrowers, so it should only be completed where the discharge is required in the best interests of the Society member (borrower). To protect those interests the following process is required.

1. Society member/s (borrowers) contact us.
 - Ring to discuss or request call back to discuss – 1800 13 1937
 - Email to arrange call back from us to discuss – info@cumberlandfinance.com.au
2. Society will endeavour to call members back within 1-5 business days.
3. Society may provide alternatives for our member/s to consider.
4. Member/s consider their options and advise if they wish to proceed with Discharge Authority.
5. Society to respect Members decision whether to discontinue discharge process or proceed. We will promptly provide DA directly to members by email or post.